

2020 - 2021 San Joaquin County Grand Jury



Independent Special Districts:

Transparency "Not Found"

Case #0220



Summary

Independent special districts (ISDs) are standalone government agencies with elected Boards of Directors. They may extend over multiple counties, but generally have a loose relationship with the primary county in which they reside.

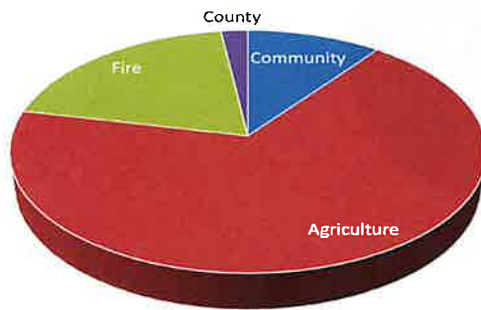


Figure 1. Categories of ISDs.

(data from surveys and LAFCO)

With 101 independent special districts (ISDs) within its boundaries, San Joaquin County far exceeds the state average. In total, 68% of those ISDs are related to the agricultural base of the county (Figure 1). The largest components of the agriculture-related districts are reclamation (the Delta) and irrigation.

The 2020-2021 Grand Jury determined that the workings of these districts are often difficult for the public to access, and, for the most part, “not found”.

For instance, every year, property owners of San Joaquin County receive their property tax bill from the Treasurer-Tax Collector’s office. On that bill is a list of assessments and fees based on local bonds and independent special districts (ISDs). Most people pay the bill without question. However, if one were to try to determine what all the fees and assessments were for, it would be a difficult and time-consuming journey of discovery.

The questions being raised by this Grand Jury are not new. Over the years, there have been multiple reports both at the state level and the county level recommending better regulations and accountability for independent special districts. In response to some of these investigations, the state has implemented regulations to increase transparency. The most recent law is Senate Bill 929 ([SB 929](#)), which requires all ISDs to have public websites.

Website: “Not Found”

Despite SB 929, only 52% of ISDs in San Joaquin County have websites. Of those with websites, only seven minimally satisfied the Grand Jury (Figure 2). The Grand Jury sought only basic compliance with SB 929 and meaningful links to state websites. Improvement is always possible.



This report recommends modest actions needed by each ISD to improve transparency and SB 929 compliance.

Existing County Information About ISDs

There is a great deal of information about ISDs in the county, but it is scattered across a number of agencies and is often not easily accessible. San Joaquin County's Local Agency Formation Commission (LAFCO) has a useful spreadsheet listing all of the ISDs in the county, but the links in the spreadsheet are not active and the information is limited. The San Joaquin County Auditor-Controller's Office (ACO) has recent and historical audits for most ISDs, but they are only available by request. Other county departments like the Treasurer-Tax Collector, Clerk of the Board, and Registrar of Voters also have pieces of information about many ISDs. One of the key recommendations of this report is that LAFCO and the county departments work together to create a definitive webpage for each ISD that consolidates and summarizes the information that resides at the county level. An important element of this is an accurate and active link to each district's website.

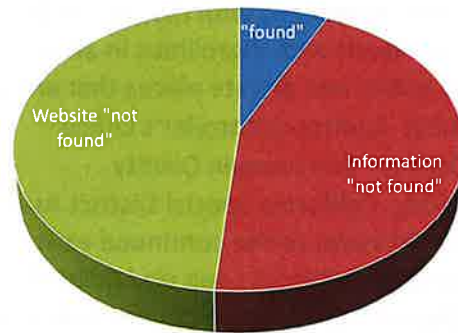


Figure 2. Status of ISD websites.

(data from surveys and LAFCO)

Sharing County Services – Strength in Numbers

Another key recommendation is that all ISDs in the county consider sharing county digital services as provided by the Information Systems Division (SJ-IS). Many already do.

The Information Systems Division has a large portfolio of ready-to-use and secure services, including

- website creation;
- payroll;
- email hosting;
- videoconferencing and business messaging; and
- office productivity tools.

Creating a modern cyber-secure website and information services (IS) infrastructure is difficult. Very few of the ISDs have the capabilities to do this. Some ISDs have high-quality websites and a number use third-party vendors with specialized solutions. Other ISDs struggle to produce secure and quality websites.

Moving forward, there needs to be a much higher level of overall transparency for independent special districts. The ISDs, LAFCO, and the county have the ability to make sure that none of the critical information is: "not found".

Glossary

- **ADA:** Americans with Disabilities Act, a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general public
- **ACO:** Auditor-Controller's Office
- **County:** San Joaquin County
- **CSDA:** California Special District Association, "a not-for-profit association that was formed in 1969 to ensure the continued existence of local, independent special districts." (*CSDA's Guide to Special District Laws and Related Codes*, CSDA 2007, 2 ¶1)
- **District:** San Joaquin County Independent Special District
- **Enterprise districts:** Independent special districts that run similar to businesses that collect fees for services provided
- **GIS:** Graphical Information System
- **IS:** Information Services
- **ISD:** Independent special district, a local government granted by state statutes to serve a community of people by delivering specialized services not provided by city or county
- **LAFCO:** Local Agency Formation Commission, "an independent regulatory commission created by the California Legislature to control the boundaries of cities and special districts." (*It's Time to Draw the Line: A Citizens Guide to LAFCO*, 6). All 58 counties have a LAFCO.
- **MOU:** Memorandum of Understanding, a document between at least two parties that explains the proposed agreement between them
- **MSR:** Municipal Service Review, "...added to LAFCO's mandate with the passage of the Cortese Knox Hertzberg Act in 2000. A service review is a comprehensive study designed to better inform LAFCO, local agencies, and the community about the provision of municipal services. Service reviews attempt to capture and analyze information about the governance structures and efficiencies of service providers, and to identify opportunities for greater coordination and cooperation between providers. The service review is a prerequisite to a sphere of influence determination and may also lead a LAFCO to take other actions under its authority." (CALAFCO website)
- **Multi county district:** A special district whose boundaries fall across multiple counties.
- **Non-Enterprise districts:** Independent special districts that provide a general benefit to an entire community and are funded by property taxes
- **Reclamation district:** An independent special district responsible for reclaiming and/or maintaining land that is threatened by permanent or temporary flooding for agricultural, residential, commercial, or industrial use. The land is reclaimed by removing and/or preventing water from returning via systems of levees, dikes, drainage ditches, and pumps.
- **ROV:** San Joaquin County Registrar of Voters
- **SB 272:** California State Senate Bill 272: Public Records Act: Enterprise System Catalog
- **SB 929:** California State Senate Bill 929 Special districts: Internet Web sites
- **SCO:** State Controller's Office
- **SJ-IS:** San Joaquin County Information Systems Division

- **SOI:** Sphere of Influence is the physical boundaries and service area of a local agency, as determined by LAFCO. (*Guide to the Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000*)
- **State:** State of California
- **WCAG 2.1 Level AA:** Web Content Accessibility Guidelines Industry standard accessibility guidelines (pertains to ADA requirements)

Background

History of Independent Special Districts

In the late 1800s, independent special districts (ISDs) were established as a way of accessing services not provided by the cities or counties. Originally, ISDs were formed by farmers who wanted to share the capital costs of large irrigation projects. The Wright Act of 1887 formed the Turlock Irrigation District and gave farmers in the district the ability to capture, store, and distribute Sierra run-off to local farms. In the early 1900s, the formation of water districts brought water to additional agricultural and urban areas.



Starting in the late 1940s and early 1950s, a statewide hospital shortage prompted the establishment of healthcare ISDs. Property owners realized these local governments could serve the public with more than just their water needs, and a boom in the establishment of independent special districts followed. In the 1950s and 1960s, the state experienced a wave of urbanization in unincorporated areas and a need for services not provided by cities or counties. ISDs were formed to provide specialized services including fire protection, road maintenance, sewer treatment, waste disposal, levee maintenance, and parks and recreation. This was

the trend until the late 1990s when the state and county governments became concerned about the increase in ISDs that were essentially outside of their control.

So began the movement to limit the formation of independent special districts. Some ISDs were no longer necessary, while others consolidated with similar service providers to better meet the needs of their community. Since 1997, there has been a 5% decrease in the number of independent special districts. Currently, there are more than 2200 special districts in California. San Joaquin County has one of the highest counts of ISDs in the state with 97¹.

Legislation

State law defines special districts as “any agency of the state for the local performance of governmental or proprietary functions within limited boundaries” ([Government Code section 16271\(d\)](#)).

¹ There are 101 ISDs with land parcels within the county’s boundary. However, four of them are primarily in other counties giving a net of 97 that are considered to be *in* San Joaquin County.

With the explosive growth of independent special districts in the 1950s and 1960s, issues arose including a lack of organization, numerous uncoordinated local governments, lack of economic resource management, and public disinterest in local government. In response, the Knox Nisbet Act of 1963 established the Local Agency Formation Commission (LAFCO) as an independent commission working within the boundaries of each county. Each county LAFCO would help control the borders of cities and special districts, discourage sprawl, and encourage orderly government ([Government Code section 56300](#)). In 2000, the Cortese-Knox-Hertzberg Local Government Reorganization Act was adopted. It established “procedures for local government changes of organization, including city incorporations, annexations to a city or special district, and city and special district considerations” as stated on the [CALAFCO](#) website.

On September 14, 2018, Governor Jerry Brown signed SB 929. It was specifically intended to increase transparency of independent special districts. As of January 1, 2020, the law requires all independent special districts to have a website that contains specific details:

- contact information
- board meeting agendas
- board member or staff information
- financial information
- SB 272 Enterprise System Catalog

Additionally, [Government Code section 7405](#) requires websites to be ADA Compliant.

Little Hoover Commission

Established in 1962, the Little Hoover Commission is California’s Independent State Oversight Commission ([Government Code section 8501](#)). The Commission authors reports and legislative proposals, based on investigations into state government operations and policies. The Commission explores how programs can and should function. In two reports, the Commission found ISDs function in a manner that is largely invisible to the public, compromising oversight and accountability. Consolidations and reorganizations are made difficult even when they make sense. As described in the May 3, 2000, Little Hoover Commission Report, *Special Districts: Relics of the Past or Resources for the Future*, more than 2200 of the 3800 special districts in California are “independent.” ISDs are governed by their own elected boards. The ones that receive their primary funding in the form of taxes and assessments are referred to as non-enterprise districts. Those that primarily receive revenues in the form of fees for service provided are known as enterprise districts.

Past Grand Jury Reports

There have been numerous grand jury reports regarding independent special districts in San Joaquin County and throughout the state. In the 2012-2013 San Joaquin County Grand Jury Informational Report, [#0212, The Great Unwatched-San Joaquin County’s Special Districts](#), the Grand Jury attempted to assemble a comprehensive list of independent special districts in San Joaquin County. Surveys were sent to all ISDs in the county, but more than 20% were returned due to incorrect addresses. The Grand Jury also discovered, as a result of the surveys, that some of the respondents were not familiar with the terms Municipal Service Review or Sphere of Influence. The 2012-2013 Grand Jury published a count of independent special districts which totaled 100 at

the time. The 2020-2021 Grand Jury verified the current count of ISDs and found it to have minimal changes.

Type of District	Number of Districts (2012-2013)	Number of Districts (2020-2021)	Function of Districts
Reclamation	51	50	Levee Maintenance
Fire	19	19	Fire Suppression
Irrigation	8	6	Water Provision
Water Agencies	8	8	Potable Water Provision
Drainage	3	3	Flood Control
Cemetery	2	2	Cemetery Maintenance
Community Services	2	2	General Services
Sanitary	2	2	Sewer Services
Levee	1	1	Flood Control
Mosquito Abatement	1	1	Vector Control
Port	1	1	Port Administration
Resource Conservation	1	1	Conservation Promotion
Storm Drainage	1	1	Flood Control
Total	100	97	

Figure 3. ISD Comparison of 2013 and 2021.

(adapted from 2012-2013 San Joaquin County Grand Jury Informational Report, #0212, The Great Unwatched-San Joaquin County's Special Districts)

Both the 2013-2014 and the 2014-2015 San Joaquin Grand Juries issued reports on groups of independent special districts. In the 2013-2014 report [#0113, San Joaquin County Reclamation Districts: Limited Resources for a Big Task](#), the Grand Jury determined that while the reclamation districts were generally operating well, they lacked transparency and accountability. There were two specific areas of concern noted in the report, a lack of adopted budgets and a lack of contracts for professional services. In the 2014-2015 report, [#1401, It's Time to Come Together: Consolidate the Eight](#), the Grand Jury found inconsistencies in how the fire districts were being run. With these inconsistencies in employment policies, benefits, and tax bases, the Grand Jury recommended



consolidation of the eight fire districts to facilitate more consistent services and accounting across the county. The fire districts did not follow the recommendations of the Grand Jury.

The 2016-2017 Grand Jury, prompted by news coverage regarding the Escalon Cemetery District embezzlement case, published a report, [#0416, San Joaquin County Self-Governing Special Districts: Who is Watching the Cookie Jar?](#) The Grand Jury referenced multiple instances of publicized fraud and embezzlement in the state, prompting the San Joaquin County Grand Jury to take a deeper look into independent special districts and how they are vulnerable to such situations. The Grand Jury found minimal review of audits being conducted. Due to a lack of tools and guidelines, there were ISD board members who did not understand their district's financial reports. This report prompted the Auditor-Controller's Office to take a more involved role by developing and distributing a list of financial best practices to ISDs and requiring the submission of independent audits annually.

These findings are not isolated to San Joaquin County. Multiple Grand Jury reports in counties across the state have made similar findings. These repeated themes are complex and have prompted many reports producing positive incremental impact.



Figure 4. Reclamation districts.

Reason for Investigation

This investigation was initiated by the 2020-2021 Grand Jury in response to the lack of public access to dependable, complete, and transparent information on the independent special districts within the boundaries of San Joaquin County. It is the intention of this Grand Jury to affect change in independent special district transparency and accountability to the populations they serve.

Method of Investigation

The Grand Jury hosted presentations, conducted interviews, and researched past reports on independent special districts. The Grand Jury conducted a survey that was sent to all 101 ISDs.

Materials Reviewed (Note: Refer to [Sources](#) at end of this report for additional material reviewed.)

- Guide to the *Cortese-Knox-Hertzberg Local Government Reorganization Act of 2000*, November 2020
- Little Hoover Commission reports #155 and #239
- Past San Joaquin County Grand Jury reports:
 - *#0212 The Great Unwatched 2012-2013*
 - *#0113 Reclamation Districts 2013-2014*
 - *#1401 It's Time to Come Together: Consolidate the Eight 2014-2015*
 - *#0416 Who is Watching the Cookie Jar 2016-2017*
- Other Grand Jury reports:
 - Tulare County Grand Jury Report Special Districts – *Audit Failures 2014-2015*

- Nevada County Grand Jury Report *Special Districts Transparency and Accountability* 2018-2019
- Nevada County Grand Jury Report *Special Districts – Your Special Districts What You Should Know* 2019-2020

Documents Related to Independent Special Districts

- Survey responses from independent special districts in San Joaquin County ([Appendix A](#))
- Current board rosters
- 2021 local appointments list
- Current ISD board vacancies list

Interviews Conducted

- San Joaquin County Auditor-Controller’s Office
- San Joaquin County LAFCO
- San Joaquin County Public Works Department
- Attorneys for reclamation districts
- San Joaquin County Information Systems Division

Presentations

- San Joaquin County LAFCO
- California Special District Association (CSDA)
- San Joaquin County Public Works Department

Discussions, Findings, and Recommendations

1.0 All Independent Special Districts

Public Transparency Requirements

While independent special districts can be an effective form of local government, they are largely not transparent to the public they serve. In an effort to address this, the state adopted SB 929 which requires all ISDs to have a website that contains at least the following information

- contact information;
- board meeting agendas and specifically the current agenda (Brown Act compliance);
- financial transactions (which can be satisfied with a link to the State Controller’s website);
- board compensation;
- [SB 272](#) Enterprise System Catalog; and
- accessibility – [WCAG 2.1 Level AA](#) (Web Content Accessibility Guidelines).

Smaller independent special districts are able to apply for an exemption to SB 929 on an annual basis.

Like any public agency, ISDs must also comply with the [Ralph M. Brown Act](#) (Government Code sections 54950-54963). The Brown Act guarantees the public's right to attend and participate in meetings of local legislative bodies. Among other requirements, board meeting agendas and meeting attendance instructions must be posted publicly in advance of meetings.

Only 52% of the ISDs in the county have websites ([Figure 2](#)). Of those, compliance with SB 929 is mixed ([Figure 5](#)). Note that in [Figure 5](#), an "Indirect Link" leads to the SCO's site, but not to the specific information for the district.

Each website was given a cursory check against ADA accessibility standards ([WCAG 2.1 Level AA](#)). The overall average test value of the spot check was 86%.

See [Appendix A – Independent Special Districts](#) for a complete list of all ISDs and their preliminary SB 929 compliance.

Website Creation

Very few ISDs have the resources to create a website that is compliant with all government regulations. Nor do they have the resources to maintain a website that is hardened against cyber-attack. The San Joaquin County's Information Systems Division (SJ-IS) has these resources and is already used by a number of districts for a variety of services. ([See below, 5.0 Information Systems Division, Shareable Services](#))

There are also specialized private vendors. The Grand Jury was only able to identify some of the vendors and/or website creation tools ([Figure 6](#)). This is informational only and does not constitute an endorsement or a judgement of suitability. (See [Appendix A – Independent Special Districts](#))

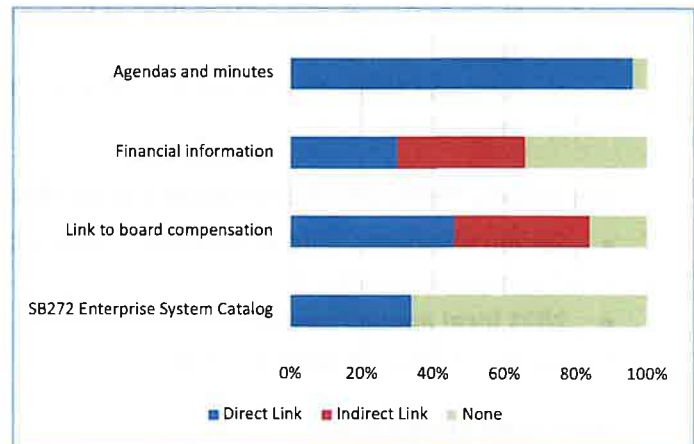


Figure 5. SB 929 Compliance for ISDs with websites.

(data from surveys and LAFCO)

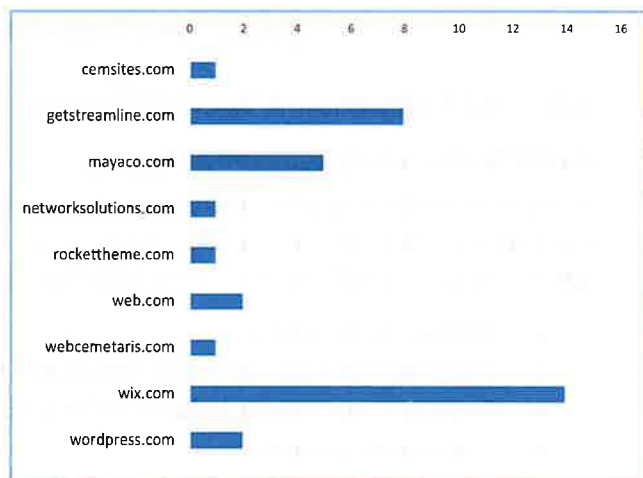


Figure 6. Number of districts using certain software packages.

(data from surveys and LAFCO)

Assessments

ISDs are often funded by assessments. Assessments are taxes assigned to each parcel of land in the district. The actual rates and calculations of assessments are done internally by the district. Each ISD provides their net assessment per parcel to the Auditor-Controller's Office annually by August 12th. The Auditor-Controller's Office takes the supplied figures and attaches them to the corresponding parcel's tax bill. Should a constituent want information on the assessments, the property tax bill contains a contact phone number for each ISD. As such, the primary way a constituent of the ISD can obtain information regarding their assessments is through their annual property tax bill.

Some ISDs publish their rate structure on their website but many do not.

Missing Survey Responses: "not found"

The following districts did not return the survey, nor was the court able to contact them in time for this report:

- Lockeford Community Services District
- Mountain House Community Services District
- Reclamation District #38 Staten Island
- Reclamation District #1007 Pico & Nagle
- Reclamation District #2033 Brack Tract
- Reclamation District #2108 Tinsley Island
- Reclamation District #2114 Rio Blanco Tract
- Dos Rios Storm Water District

Findings

The following findings do not apply to all independent special districts. See [Response Requirements](#) for which findings apply to which districts.

F1.1 No website was found, negatively impacting public transparency, and is not compliant with SB 929.

F1.2 Not all elements of SB 929 compliance are present on the district website, negatively impacting public transparency.

F1.3 Imprecise links to the State Controller's Office website for financial transactions and board compensation make the website harder to use.

F1.4 The financial transactions on the State Controller's Office website do not provide an easily understood picture of the district's finances.

F1.5 The San Joaquin County Auditor-Controller's Office has audits and financial summaries for most districts that provide a more complete picture of the finances.

F1.6 The district could achieve higher levels of functionality and security on its website by leveraging the IS services of the county or other entity that has focused software for special districts.

Recommendations

The following recommendations do not apply to all independent special districts. See [Response Requirements](#) for which recommendations apply to which districts.

R1.1 By March 31, 2022, comply with SB 929. Provide proof of exemption when relevant.

R1.2 By March 31, 2022, contact the San Joaquin County's Information Systems Division (SJ-IS) to discuss the possible benefits of shared services including cyber security and website development.

R1.3 By March 31, 2022, provide a link to the most recent audit on the district website.

R1.4 By November 30, 2021, confirm the accuracy of the information for the district in [Appendix A – Independent Special Districts](#) and provide corrections to the Grand Jury.

2.0 LAFCO

The Local Agency Formation Commission (LAFCO) was formed in 1963 by state law. The law established LAFCOs in all 58 counties to help address the population explosion occurring in California at the time. San Joaquin County's LAFCO has limited oversight of independent special districts within the boundaries of the county. By January 1, 2008, LAFCO was mandated to have conducted a Sphere of Influence (SOI) study for every city and special district in the county. Those SOI studies are to be reviewed and updated every five years thereafter. The SOI study is important to the taxpayer because, along with determining which cities and agencies provide services, it also helps determine what taxes are to be paid.

In accordance with [Government Code section 56425](#), LAFCO shall conduct a Municipal Service Review (MSR) in preparation of any updates to the SOI study. The review includes

- population projections;
- location characteristics;
- planned capacity of public facilities;
- financial ability to provide services;
- opportunities for shared facilities; and
- accountability for community service needs, including governmental structure and operational efficiencies.

Even though the SOI study and MSR reporting is mandated to take place every five years, LAFCO lacks the resources to provide these reports as required. City SOI studies are kept current, but LAFCO depends on ISDs to submit the documentation to perform the reviews. When the ISDs do not submit the information, there is no enforcement protocol. Thus, the most prevalent reasons

for MSRs and updated SOI studies are annexations, dissolutions, or discrepancies requiring review. LAFCO will hold up annexations and dissolutions in order to force compliance.

LAFCO has the definitive list of special districts in the county, both dependent and independent; however, contact and status information is sometimes out of date. On their website, LAFCO has links to all the [MSRs](#) conducted since 2009. They also have a PDF containing the ISD mailing list. The list makes the ISDs' contact information publicly available but does not have a link to the county map, date of agency formation, ISD web address, links to the latest MSR for each ISD, nor any links to the SOI studies.

Findings

F2.1 There is no easy access from the LAFCO website to the websites of independent special districts, making it difficult for the public to find information about those districts.

F2.2 There is no comprehensive central directory from which the public can access information on their independent special districts, making such information difficult to find.

F2.3 The public would benefit from the addition of the following to the LAFCO website

- District website link;
- Link to latest Municipal Service Review;
- Link to latest Sphere of Influence study;
- Link to the district map (usually found on the county GIS);
- Date of agency formation; and
- Links to information about each Independent Special District as available from county departments.

Recommendations

R2.1 By March 31, 2022, LAFCO work with the San Joaquin County Information Systems Division (SJ-IS) to create a webpage on the LAFCO website that lists all independent special districts within the boundaries of the county and provide a link to a standard summary page for each district.

R2.2 By March 31, 2022, on the summary webpage for each district, LAFCO provide at least the following information

- A link to the independent special district's website;
- A link to a map of the district's boundaries;
- A link to the most recent Municipal Service Review;
- Links to all past Municipal Service Reviews that are available online;
- A link to most recent Sphere of Influence study; and
- Formation date and a description of the district.

R2.3 By March 31, 2022, LAFCO work with the county on this summary page to also include summary information from any county department which has information on the referenced independent special district. This would include information such as recent audits from the Auditor-Controller's Office, current elections from the Registrar of Voters, and Board of Supervisors' special district board member appointments from Clerk of the Board.

3.0 The County

The county and the ISDs are independent government agencies. One does not report to the other. However, they do interact and as such, in the normal course of business, the county has certain information about many of the ISDs that includes

- The Auditor-Controller's Office receives annual audits and applies parcel assessments to be billed on landowner property taxes. While the Auditor-Controller's Office collects the audits of each of the independent special districts, that information is not available on their website;
- The Treasurer-Tax Collector distributes property tax bills and collects payments. People interested in viewing their own property tax bill can do so on the Treasurer-Tax Collector's [website](#);
- The Board of Supervisors can make board appointments when there are vacancies.
- The Information Systems Division provides services to a number of ISDs;
- The county maintains a [district map](#) that shows the boundaries of most of the special districts, both dependent and independent;
- The Clerk of the Board has limited interactions with ISDs but has the responsibility of providing access to [public records](#) and scheduling appointments to Boards and Commissions; and
- The Registrar of Voters holds local elections for Independent Special District board members when requested to do so.

Website Access

The residents of San Joaquin County do not have access to a website that could lead them to the full information about each of the ISDs within the geographic boundaries of the county. The best they have is LAFCO's [spreadsheet](#).

Other counties have similar limited views, but some have active links to the ISD's websites.

High Number of ISDs

Largely because of its many agricultural districts ([Figure 1](#)), San Joaquin County has one of the highest numbers of ISDs in the state.

County	Number of ISDs	2020 Population	Per 100,000 Citizens
Tulare	87	471,389	18.5
Kern	80	912,316	8.8
Fresno	80	1,010,120	7.9
San Joaquin ²	78	772,948	10.1
Sacramento	61	1,567,490	3.9
San Diego	59	3,379,160	1.7
Riverside	56	2,517,830	2.2
San Bernardino	50	2,208,400	2.3
Los Angeles	50	10,079,000	0.5
Stanislaus	49	558,911	8.8
Contra Costa	44	1,160,920	3.8
Monterey	43	435,828	9.9
Sonoma	42	493,334	8.5
Merced	40	281,615	14.2
Solano	39	452,076	8.6
Placer	35	408,317	8.6
San Luis Obispo	34	286,354	11.9
Santa Barbara	33	448,369	7.4
Ventura	30	851,297	3.5
Orange	27	3,198,000	0.8
Santa Cruz	23	272,555	8.4
San Mateo	22	771,019	2.9
Alameda	18	1,684,000	1.1
Santa Clara	17	1,945,940	0.9
San Francisco	1	891,583	0.1

Figure 7. Number of ISDs in California counties with populations over 270,000.

(adapted from California State Controller's Office website)

² This is an example of inconsistencies in information regarding ISDs. The state incorrectly shows San Joaquin County as having 78 ISDs when the actual count is 97.

Findings

F3.1 There is no easy access from the county website to the websites of independent special districts, making it difficult for the public to find information about those districts.

F3.2 County departments have information on independent special districts that is difficult for the public to access.

Recommendations

Recommendations are listed below by department.

4.0 San Joaquin County Auditor-Controller's Office

Audits

The Auditor-Controller's Office (ACO) receives audits from most ISDs on an annual basis. Summary information about these audits is maintained in an internal spreadsheet. This includes a brief financial analysis. Increasingly, the audits are delivered by the ISDs to the ACO in digital form (PDF), but many are still delivered on paper. Currently, the audits are not available for public access through a website.

The detailed audits that the ACO collects are in sharp contrast to the limited information collected by the State Controller's Office (SCO). The SCO gathers unstructured transactional information³ which is very difficult to assemble into a meaningful financial picture of a district.

The ACO's diligence in auditing has caught instances of malfeasance in the past. In particular, there was embezzlement at the Escalon Cemetery District as noted in the 2016-2017 Grand Jury report [*#0416, San Joaquin County Self-Governing Special Districts: Who is Watching the Cookie Jar?*](#).

Parcel Tax Assessments for ISDs

ISDs often get a major part of their funding from parcel tax assessments. Each district internally maintains a rate structure for the parcels in its district. Once a year (by August 12th), they compute the net assessment per parcel and send them to the ACO. This information eventually makes it into the property tax statement from the county. The county does not know how the amount is calculated and simply serves as a tax collection agency for the districts.

County Bank and Financial Services

For many districts the ACO provides banking and payroll services.

³ Special districts are annually required to file a [*Financial Transactions Report*](#). The largest part of this report is a spreadsheet row for every revenue and expense transaction. This is much like the check register of the district and provides very little structure to the information.

Findings

F4.1 The independent special district audits, on file with the Auditor-Controller's Office, are not easily accessible to the public.

F4.2 The brief financial summaries derived from the audits by the Auditor-Controller's Office are not easily accessible to the public.

F4.3 The Auditor-Controller's Office financial summaries provide a clearer picture of a district's finances than that which is found on the State Controller's Office site.

Recommendations

R4.1 By September 30, 2021, the Auditor-Controller's Office require all future independent special district audits to be submitted in an electronic form.

R4.2 By December 31, 2021, make all electronic independent special district audits going forward available on the Auditor-Controller's website.

R4.3 By March 31, 2022, the Auditor-Controller's Office provide the most recent independent special district audit links to LAFCO for their new independent special district summary webpages.

5.0 The Information Systems Division

The San Joaquin County's Information Systems Division (SJ-IS) is a mature and fully functional government Information Services (IS) department with broad capabilities and a forward-looking strategy. It has an experienced management team and professional staff of over 100 employees.

Being a government agency, the department has requirements beyond a normal business entity. Special regulations require the following capabilities, among others

- a high level of security;
- accessibility for those with special needs; and
- public transparency.

Strategy and Cyber Security

The SJ-IS has an extensive [Digital Services & Innovations Strategy](#) including a robust [Cyber Security Strategy](#). Any ISD that shares services with the county benefits from these strategies and their implementation.

Shareable Services

San Joaquin County has software applications for everything from hospitals to tax collection to streetlights. The breadth of requirements for a county IS department means a large catalog of services (see [Appendix B - Enterprise Service Catalog](#)). Many of the services can be partitioned for

private and isolated use by another government agency such as an ISD. Effectively, it would be as if that entity has its own data center. Some of the services available are

- **Overall cyber security** Achieving the levels of security described in SJ-IS's [Cyber Security Strategy](#) is not easy and getting it wrong can be costly;
- **Secure email** An ISD can maintain their existing email addresses and take advantage of the county's infrastructure. County and ISD emails would be completely isolated;
- **Office productivity tools** The SJ-IS can provide an isolated version of Microsoft's Office 365 which includes Word, Excel, and PowerPoint;
- **Document storage** Microsoft SharePoint is part of the Office 365 package;
- **Video conferencing and business messaging** The SJ-IS offers Microsoft Teams, Zoom, and WebEx;
- **Financial and payroll systems** The Division has a full suite of shareable financial packages from Oracle's PeopleSoft; and
- **Content management** This software facilitates the creation and maintenance of webpages. (See [Website Creation and Hosting](#) below).

A number of ISDs already share county services via MOUs. The following ISDs use county financial systems:

- Clements Rural Fire District
- Escalon Cemetery District
- Farmington Rural Fire District
- French Camp McKinley Rural Fire District
- Lathrop Manteca Fire District
- Lockeford Community Services District
- Mokelumne Rural Fire District
- Montezuma Rural Fire District
- Mountain House Community Services District
- San Joaquin County Mosquito Abatement District
- Stockton East Water District
- Tracy Public Cemetery District
- Waterloo Morada Rural Fire District
- Woodbridge Sanitary District

The Mountain House Community Services District additionally uses other shared services provided by SJ-IS including

- GIS (Graphical Information System) for roads, storm, wastewater and water;
- data backup;
- document imaging;
- SJ-IS cloud services; and
- Office 365.

Website Creation and Hosting

The SJ-IS is capable of providing full website support for other government agencies including ISDs. Services include

- creating a basic website that is compliant with regulations including SB 272, SB 929, and WCAG 2.1 (ADA);
- “content management” tools for self-authoring and maintenance of webpages;
- cyber security;
- isolation (the entity’s domain is separate from the county); and
- training.

Registrar of Voters

The San Joaquin County Registrar of Voters (ROV) is part of the SJ-IS and provides election services to ISDs when needed.

Findings

F5.1 The county has a modern, professionally run Information Systems Division with many quality services that can be shared with independent special districts.

F5.2 The county’s robust implementation of its cyber strategy would be difficult for most independent special districts to duplicate.

Recommendations

R5.1 By March 31, 2022, the San Joaquin County Information Systems Division create a catalog of available services, benefits, costs, and sample MOUs, and distribute to all independent special districts.

R5.2 By March 31, 2022, the San Joaquin County Information Systems Division, in conjunction with at least one independent special district, create a working, model website that can be maintained and expanded by the independent special district.

Conclusion

While most independent special districts in San Joaquin County are performing the tasks for which they were created, many are not consistently operating in a manner that is transparent to the constituents they serve. By working together, San Joaquin County, LAFCO, and the independent special districts can and should do a better job of providing information that is easily accessible to the public.

Disclaimers

Grand Jury reports are based on documentary evidence and the testimony of sworn or admonished witnesses, not on conjecture or opinion. However, the Grand Jury is precluded by law from disclosing such evidence except upon the specific approval of the Presiding Judge of the Superior Court, or another judge appointed by the Presiding Judge (Penal Code Section 911. 924.1 (a) and 929). Similarly, the Grand Jury is precluded by law from disclosing the identity of witnesses except upon an order of the court for narrowly defined purposes (Penal Code Sections 924.2 and 929).

Response Requirements

California Penal Code Sections 933 and 933.05 require that specific responses to all findings and recommendations contained in this report be submitted to the Presiding Judge of the San Joaquin County Superior Court within 90 days of receipt of the report.

Note: If the responder is an elected official, the response must be sent within 60 days of receipt.

The San Joaquin County Local Agency Formation Commission (LAFCO) respond to Findings F2.1, F2.2 and F2.3 and Recommendations R2.1, R2.2, and R2.3.

The San Joaquin County Board of Supervisors respond to Findings F3.1, F3.2, F4.1, F4.2, F4.3, F5.1, and F5.2, and Recommendations R4.1, R4.2, R4.3, R5.1, and R5.2.

Each independent special district shall respond to the findings and recommendations marked with a “Y” on their row in the following table.

Response Requirements by District

District	F1.1	F1.2	F1.3	F1.4	F1.5	F1.6	R1.1	R1.2	R1.3	R1.4
Avena Drainage District	Y				Y	Y			Y	Y
Banta-Carbona Irrigation District					Y	Y		Y	Y	Y
Boggs Tract Fire District	Y				Y	Y			Y	Y
Byron-Bethany Irrigation District		Y	Y	Y	Y	Y			Y	Y
California Irrigation District	Y				Y	Y			Y	Y
Central Delta Water Agency		Y	Y	Y	Y	Y			Y	Y
Central San Joaquin Water Conservation District		Y	Y	Y	Y	Y			Y	Y
Clements Rural Fire District		Y	Y	Y	Y	Y			Y	Y
Collegeville Fire District	Y				Y	Y			Y	Y
Country Club Sanitary District	Y				Y	Y			Y	Y
Dos Reis Storm Water District	Y				Y	Y			Y	Y
Eastside Rural Fire District	Y				Y	Y			Y	Y
Escalon Cemetery District (Burwood Cemetery)		Y	Y	Y	Y	Y			Y	Y
Escalon Consolidated Fire Protection District		Y	Y	Y	Y	Y			Y	Y
Farmington Fire District	Y				Y	Y			Y	Y
French Camp-McKinley Fire Protection District		Y	Y	Y	Y	Y			Y	Y
Lathrop Irrigation District					Y	Y		Y	Y	Y

District	F1.1	F1.2	F1.3	F1.4	F1.5	F1.6	R1.1	R1.2	R1.3	R1.4
Lathrop-Manteca Fire Protection District		Y	Y	Y	Y	Y			Y	Y
Liberty Rural Fire Protection District	Y				Y	Y			Y	Y
Lincoln Rural Fire District	Y				Y	Y			Y	Y
Linden County Water District					Y	Y		Y	Y	Y
Linden-Peters Fire District		Y	Y	Y	Y	Y			Y	Y
Lockeford Community Services District			Y	Y	Y	Y		Y	Y	Y
Lockeford Protection District #1	Y				Y	Y			Y	Y
Mokelumne Rural County Fire District		Y	Y	Y	Y	Y			Y	Y
Montezuma Fire Protection District		Y	Y	Y	Y	Y			Y	Y
Mountain House Community Services District		Y	Y	Y	Y	Y			Y	Y
Nagle Burk Irrigation District	Y				Y	Y			Y	Y
New Jerusalem Drainage District	Y				Y	Y			Y	Y
New Mariposa Drainage District	Y				Y	Y			Y	Y
North San Joaquin Water Conservation District		Y	Y	Y	Y	Y			Y	Y
Oakwood Lake Water District		Y	Y	Y	Y	Y			Y	Y
Reclamation District #1 Union Island	Y				Y	Y			Y	Y
Reclamation District #1007 Pico & Nagle	Y				Y	Y			Y	Y
Reclamation District #1608 Smith Tract		Y	Y	Y	Y	Y			Y	Y
Reclamation District #1614 Smith Tract					Y	Y		Y	Y	Y
Reclamation District #17 Mossdale		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2 Union Island	Y				Y	Y			Y	Y
Reclamation District #2023 Venice Island		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2027 Mandeville Is		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2028 Bacon Island					Y	Y		Y	Y	Y
Reclamation District #2029 Empire Tract	Y				Y	Y			Y	Y
Reclamation District #2030 McDonald Island	Y				Y	Y			Y	Y
Reclamation District #2033 Brack Tract	Y				Y	Y			Y	Y
Reclamation District #2037 Rindge Tract		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2038 Lower Jones Tract		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2039 Upper Jones Tract		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2040 Victoria Island		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2041 Medford Island		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2042 Bishop Tract	Y				Y	Y			Y	Y
Reclamation District #2044 King Island	Y				Y	Y			Y	Y
Reclamation District #2058 Pescadero District			Y	Y	Y	Y			Y	Y
Reclamation District #2062 Stewart Tract	Y				Y	Y			Y	Y
Reclamation District #2064 River Junction	Y				Y	Y			Y	Y
Reclamation District #2072 Woodward Island		Y	Y	Y	Y	Y			Y	Y
Reclamation District #2074 Sargent-Barnhart Tract	Y				Y	Y			Y	Y
Reclamation District #2075 McMullin Ranch	Y				Y	Y			Y	Y

District	F1.1	F1.2	F1.3	F1.4	F1.5	F1.6	R1.1	R1.2	R1.3	R1.4
Reclamation District #2085 Kasson District	Y				Y	Y			Y	Y
Reclamation District #2086 Canal Ranch	Y				Y	Y			Y	Y
Reclamation District #2089 Stark Tract	Y				Y	Y			Y	Y
Reclamation District #2094 Walthall	Y				Y	Y			Y	Y
Reclamation District #2095 Paradise Junction	Y				Y	Y			Y	Y
Reclamation District #2096 Wetherbee Lake	Y				Y	Y			Y	Y
Reclamation District #2107 Mossdale	Y				Y	Y			Y	Y
Reclamation District #2108 Tinsley Island	Y				Y	Y			Y	Y
Reclamation District #2113 Fay Island	Y				Y	Y			Y	Y
Reclamation District #2114 Rio Blanco Tract	Y				Y	Y			Y	Y
Reclamation District #2115 Shima Tract	Y				Y	Y			Y	Y
Reclamation District #2118 Little Mandeville Island	Y				Y	Y			Y	Y
Reclamation District #2119 Wright-Elmwood Tract	Y				Y	Y			Y	Y
Reclamation District #2126 Atlas Tract	Y				Y	Y			Y	Y
Reclamation District #348 New Hope			Y	Y	Y	Y			Y	Y
Reclamation District #38 Staten Island	Y				Y	Y			Y	Y
Reclamation District #403 Rough & Ready	Y				Y	Y			Y	Y
Reclamation District #404 Boggs Tract		Y	Y	Y	Y	Y			Y	Y
Reclamation District #524 Middle Roberts Is	Y				Y	Y			Y	Y
Reclamation District #544 Upper Roberts Is	Y				Y	Y			Y	Y
Reclamation District #548 Terminous		Y	Y	Y	Y	Y			Y	Y
Reclamation District #684 Lower Roberts Is		Y	Y	Y	Y	Y			Y	Y
Reclamation District #756 Bouldin Is					Y	Y		Y	Y	Y
Reclamation District #773 Fabian Tract	Y				Y	Y			Y	Y
Reclamation District #828 Weber Tract		Y	Y	Y	Y	Y			Y	Y
Ripon Consolidated Fire District		Y	Y	Y	Y	Y			Y	Y
San Joaquin County Resource Conservation District		Y	Y	Y	Y	Y			Y	Y
San Joaquin Mosquito & Vector Control					Y	Y		Y	Y	Y
South Delta Water Agency			Y	Y	Y	Y			Y	Y
South San Joaquin Irrigation District		Y	Y	Y	Y	Y			Y	Y
Stockton East Water District		Y	Y	Y	Y	Y			Y	Y
Stockton Port District		Y	Y	Y	Y	Y			Y	Y
Thornton Fire District	Y				Y	Y			Y	Y
Tracy Public Cemetery District		Y	Y	Y	Y	Y			Y	Y
Tracy Rural Fire District			Y	Y	Y	Y			Y	Y
Tuxedo-Country Club Rural Fire District	Y				Y	Y			Y	Y
Waterloo-Morada Fire District		Y	Y	Y	Y	Y			Y	Y
Woodbridge Fire District		Y	Y	Y	Y	Y			Y	Y
Woodbridge Irrigation District		Y	Y	Y	Y	Y			Y	Y
Woodbridge Sanitary District			Y	Y	Y	Y			Y	Y

Mail or hand deliver a hard copy of the response to:

Honorable Xapuri B. Villapudua, Presiding Judge
San Joaquin County Superior Court
180 E Weber Ave, Suite 1306J
Stockton, California 95202

Also, please email a copy of the response to Ms. Trisa Martinez, Staff Secretary to the Grand Jury, at grandjury@sjcourts.org.

Sources

Accessible Metrics, <https://www.accessiblemetrics.com/blog/what-are-the-levels-of-wcag-compliance/>

CALAFCO (MSR), <https://calafco.org/lafco-law/faq/what-are-municipal-service-reviews>

CALAFCO (SOI), <https://calafco.org/lafco-law/faq/what-are-sphere-influence-studies>

CALAFCO, <https://calafco.org/resources/cortese-knox-hertzberg-act/ckh-reorganization-act-guide>

California Legislative Information,

https://leginfo.ca.gov/faces/codes_displayText.xhtml?lawCode=GOV&division=7.&title=1.&part=&chapter=18.1.&article=

California Special District Association, <https://www.csda.net/special-districts/learn-about>

Institute for Local Government, <https://www.ca-ilg.org/post/about-special-districts>

It's Time to Draw the Line: A Citizen's Guide to LAFCOs, California Local Agency Formation

Commission, 2nd Edition, by Tami Bui & Bill Ihrke, May 2003,

<https://www.acgov.org/lafco/documents/CitizensGuideToLAFCO.pdf>

Little Hoover Commission, <https://lhc.ca.gov/>

Appendix A: Independent Special Districts

The information in that spreadsheet has been compiled by the Grand Jury from public information, the surveys, and study of district websites.

Key

Contact	Managing entity/contact for the district
Address	The business address of the district
Phone	The business telephone number for the district
Website	The district website URL
Software	The solutions provider for the web software (when determined)
SB 929	SB 929 compliance summary (See SB 929 key, next.)
WCAG	Partial measure of accessibility. The percentage is based on the tests run using https://www.webaccessibility.com . This is limited to checking only a few pages. WCAG 2.1 Level AA is the target accessibility; see Web Content Accessibility Guidelines (WCAG)
Board	Information about board members
Meeting	Regular meeting time for the board
Location	The location of the board meeting

SB 929 Key

The following are based on a high-level view of compliance. See the actual law for full details.

- 1 Missing contact information
- 2 Missing next agenda
- 3 Missing financial summary
- 4 Imprecise link to financial transactions. The link given goes the SCO (State Controller's Office) site but not specifically to the special district.
- 5 Missing board staff compensation
- 6 Imprecise link to board staff compensation. The link given goes the SCO (State Controller's Office) site but not specifically to the special district.
- 7 Missing Enterprise System Catalog (SB 272)

Cemetery Districts

Escalon Cemetery District (Burwood Cemetery)

Contact:	Dhana Dominguez	Address:	28320 East River Road	Phone:	838-2924
Website:	escaloncemeterydistrict.com		Escalon, CA 95320	Email:	escaloncemeterydistrict@gmail.com
Software:	cemsites.com	SB 929:	3, 5, 7	WCAG:	87%
Board:	Vickie Mello-Chair, Terri Rocha, Lynn Hogue	Meeting:	2nd Wed of each month	Location:	28320 E. River Rd, Escalon, 95230

Tracy Public Cemetery District

Contact:	Maylene Warner	Address:	501 E. Shulte Road	Phone:	835-2930
Website:	tracypubliccemeterydistrict.com		Tracy, CA 95376	Email:	tpcd@att.net
Software:	webCemetaries.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Dianne Timan-Chairman, Eugene Birk, Derrick Davis, Richard Paulson, Kevin Tobeck	Meeting:	2nd Wed of Month at 5:30pm	Location:	Main office / Zoom

Community Services Districts

Lockeford Community Services District

Contact:	Joe Salzman	Address:	P.O. Box 809	Phone:	727-5035
Website:	lockefordcsd.specialdistrict.org		Lockeford, CA 95237	Email:	
Software:	getstreamline.com	SB 929:	4, 6	WCAG:	87%
Board:		Meeting:		Location:	

Mountain House Community Services District

Contact:	Edwin Pattison	Address:	230 South Sterling Dr. #100	Phone:	831-2300
Website:	mountainhousecsd.org		Mtn House, CA 95391	Email:	info@mountainhousecsd.org
Software:	not determined	SB 929:	5, 7	WCAG:	85%
Board:		Meeting:	2nd Wed of Month at 7:00pm	Location:	

Drainage Districts

Avena Drainage District

Contact:	Chris Eley	Address:	221 Tuxedo Ct. Ste E	Phone:	466-8511
Website:	none found		Stockton, CA 95204	Email:	none
Software:		SB 929:	---	WCAG:	
Board:	John Vander Mullen-Pres, Ed Nunes, Daniel Vierra, Frank Rocha-VP, Dennis DeSilva	Meeting:	annually	Location:	Trustee Residence

New Jerusalem Drainage District

Contact:	Lilliana Freeman	Address:	c/o Herum\Crabtree\Suntag 5757 Pacific Avenue, Suite 222	Phone:	472-7700
Website:	none found		Stockton, CA 95207	Email:	lfreeman@herumcrabtree.com
Software:		SB 929:	---	WCAG:	
Board:	Timothy Bogetti, Michael M. Petz, Joseph Perez, Zachary Reece,	Meeting:	as established by Board of Directors	Location:	Banta-Carbona Irrigation District Office 3514 W.

Andrew D. Koster, Peter Reece-Pres, Jeanne M. Zolezzi-Secy	Lehman RoadTracy, California 95304
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New Mariposa Drainage District

Contact: Chris Eley	Address: 221 Tuxedo Ct. Ste E	Phone: 466-8511
Website: none found	Stockton, CA 95204	Email: none
Software:	SB 929: ---	WCAG:
Board: John Weeks-Pres, Frank Faria, Rick DaSilva	Meeting: Has not met for 3 years	Location: n/a

Fire Districts

Boggs Tract Fire District

Contact: Richard J Edwards	Address: 425 N El Dorado Street	Phone: 937-8801
Website: none found	Stockton, CA 95202	Email:
Software:	SB 929: ---	WCAG:
Board: na	Meeting: na	Location:

Clements Rural Fire District

Contact: Chief David Ingrum	Address: 18901 E Highway 88	Phone: 759-3371
Website: www.clementsfire.org	P.O. Box 523	Email: dingrum@sjgov.org
Software: not determined	Clements, CA 95227	WCAG: 87%
Board:	SB 929: 3, 5, 7	Location: Fire Station
	Meeting: 2nd Monday of each month	

Collegeville Fire District

Contact: Chief Dennis Faist	Address: 13225 East Mariposa Road	Phone: 462-3883
Website: none found	Stockton, CA 95215	Email: crfpd14@yahoo.com
Software:	SB 929: ---	WCAG:
Board: Grant Thompson-Chairman, Kurt Pettitt, Mark Bonham, Rob Norman, Paul Sanguinetti, Betty Pettitt-secy	Meeting:	Location:

Eastside Rural Fire District

Contact: Ginger Root	Address: 4330 North Pershing Ave, Ste B-1	Phone: 956-3516
Website: none found	Stockton, CA 95207	Email: ginger.root@att.net
Software:	SB 929: ---	WCAG:
Board: Marty Asborno -Pres, Susan Trammel-VP, Kathy Garcia -Dir, Jess Miller-Dir, Lynne Armanino-Dir, Ginger Root - CAO, Board Clerk	Meeting: Monthly	Location: Business Office

Escalon Consolidated Fire Protection District

Contact: Chief Rick Mello	Address: 1749 Coley Avenue	Phone: 838-7500
Website: escalonfire.com	Escalon, CA 95320	Email: rmello@escalonfire.com
Software: not determined	SB 929: 3, 5, 7	WCAG: 87%
Board: Joe Camara -Chair, Laura Catrina-Vice Chair, Mickey Schilber-Secy, Mark Paulsen, Terry Pinheiro	Meeting: 2nd Thursday of each Month	Location: 1531 2nd St, Escalon

Farmington Fire District

Contact: Chief Conni Bailey	Address: 25474 E Highway 4	Phone: 886-5321
Website: none found	P.O. Box 25	Email: ffd41@outlook.com
	Farmington, CA 95230	

Software:		SB 929:	---	WCAG:	
Board:	Kelly Ogilvie-Pres, Frank Bracco Jr-VP, Butch Latini-Treasurer, Jeremiah Mulvihill	Meeting:	Every 4th Monday	Location:	Fire Station

French Camp-McKinley Fire Protection District

Contact:	James Miller	Address:	310 E. French Camp Rd.	Phone:	932-8630
Website:	frenchcampfire.com		French Camp, CA 95231	Email:	jmiller@frcfire.com
Software:	not determined	SB 929:	5, 7	WCAG:	89%
Board:	Mary Nicholson-Chair, Philip George-Vice Chair, Larry Lee-Finance Comm, Gorman Houbein-Finance Comm.	Meeting:	3rd Thursday of Month 6:00PM	Location:	Fire Station

Lathrop-Manteca Fire Protection District

Contact:	Chief Josh Capper	Address:	19001 Somerston Parkway	Phone:	941-5101
Website:	www.lmfire.org		Lathrop, CA 95330	Email:	Jcapper1@lmfire.org
Software:	not determined	SB 929:	5, 7	WCAG:	83%
Board:	Gloryanna Rhodes-Chair, Jeremy Coe-Vicw Chair, Charles Garcia, Mark Elliott, Tosh Ishihara, Hailey Salazer-Secy	Meeting:	3rd Thursday of every month	Location:	Lathrop City Hall 390 Towne Centre Drive, Lathrop, CA 95330

Liberty Rural Fire Protection District

Contact:	Chief Stanley Seifert	Address:	24124 North Bruella Road	Phone:	339-1329
Website:	none found		Acampo, CA 95220	Email:	lib12@softcom.net
Software:		SB 929:	---	WCAG:	
Board:	Howard Wegat-Chair, Galen Gribavto-Clerk, Robert Erman	Meeting:	2nd Thursday of each Month	Location:	Fire Station

Lincoln Rural Fire District

Contact:	Ginger Root	Address:	4330 North Pershing Ave, Ste B-1	Phone:	956-3516
Website:	none found		Stockton, CA 95207	Email:	ginger.root@att.net
Software:		SB 929:	---	WCAG:	
Board:	Fred Hanker-Pres, Brent Lesovsky-VP, Peggy Bernier-Dir, Steven Plinski-Dir, Dale Williams-Dir, Ginger Root-CAO/Clerk	Meeting:		Location:	Fire House

Linden-Peters Fire District

Contact:	Chief Kirk Noffsinger	Address:	17725 East Highway 26	Phone:	887-3710
Website:	lindenfire.org		Linden, CA 95236	Email:	knoffsinger@lindenfire.org
Software:	web.com	SB 929:	3, 5, 7	WCAG:	81%
Board:	John E. Plotz-Pres, Thomas G. Watkins-VP, David Frison-Secy, Fire Chief Kirk Noffsinger-Tres, Kenny Watkins III, Paul Castillou Jr.	Meeting:	1st Thurs after 1st Wed of every month 7:00PM	Location:	Fire House

Mokelumne Rural County Fire District

Contact:	Chief Frank Ramirez	Address:	13157 East Brandt Road	Phone:	727-0564
Website:	mokelumnefire.org		Lockeford, CA 95237	Email:	framirez@mokelumnefire.org
Software:	web.com	SB 929:	3, 5, 7	WCAG:	CNBT

Board:	Mike Young-President, Mark Sperling-VP, Frank Ramirez-Secretary, John Anagnos, Jim Tamura, Joseph Valente	Meeting:	1st Wed of Month @7pm	Location:	Fire Station Classroom
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Montezuma Fire Protection District

Contact:	Chief Edward Martel	Address:	2405 South B Street Stockton, CA 95206	Phone:	464-5234
Website:	montezumafire.com	SB 929:	2, 3, 5, 7	Email:	Chief181@sbcglobal.net
Software:	RocketTheme.com	Meeting:	1st Wednesday of Month except January & July - 2nd Wednesday	WCAG:	82%
Board:	Jeff Hachman-Chair, Sur Heaton, Trudy Klingenberg, Edward Martel-Clerk	Location:	Fire Station		

Ripon Consolidated Fire District

Contact:	Chief Dennis Bitters	Address:	142 South Stockton Avenue Ripon, CA 95366	Phone:	599-4209
Website:	riponfire.com	SB 929:	5, 7	Email:	dbitters@riponfire.com / info@riponfire.com
Software:	not determined	Meeting:	2nd Thur of Month 9:00am	WCAG:	87%
Board:	Sheri Coburn-Chair, Larry Madoski-Vice Chair, Ryan Mackey-Secy, Bryce Perkins, Harrison Gibbs	Location:	Fire Station		

Thornton Fire District

Contact:	Chief Everen Watkins	Address:	25999 North Thornton Road P.O. Box 78 Thornton, CA 95686	Phone:	327-0815
Website:	none found	SB 929:	---	Email:	thornton_fire@att.net
Software:		Meeting:	2nd Thursday of Month	WCAG:	
Board:	Jim Allan, William Stokes, Leonard Clark, Billy Price, Frank Yoka	Location:	Fire House		

Tracy Rural Fire District

Contact:	Raychel Jackson	Address:	793 S. Tracy Blvd., #298 Tracy, CA 95376	Phone:	834-7269
Website:	tracyruralfire.org	SB 929:	6	Email:	raychel.jackson@tracyruralfire.org
Software:	getstreamline.com	Meeting:	2nd Tues each month	WCAG:	87%
Board:	John Muniz-Chair, Pete Reece-Vice, John Vieira, Matt Kopinski, Jeff Ramsey, Raychel Jackson-secy	Location:	835 Central Ave, Tracey, CA		

Tuxedo-Country Club Rural Fire District

Contact:	Ginger Root	Address:	4330 North Pershing Ave, Ste B-1 Stockton, CA 95207	Phone:	956-3516
Website:	none found	SB 929:	---	Email:	ginger.root@att.net
Software:		Meeting:	1st Thursday of Month	WCAG:	
Board:	Jim Larson- Pres, Rick Matuska-VP, Ginger Root-CAO/Board Clerk	Location:	Fire Station		

Waterloo-Morada Fire District

Contact:	Chief Eric Walder	Address:	6925 East Foppiano Lane Stockton, CA 95212	Phone:	931-3107
Website:	wmfire.org	SB 929:	5, 7	Email:	ewalder@wmfire.org
Software:	not determined	Meeting:	2nd Wednesday of Month	WCAG:	80%
Board:	Clay Titus-Pres, Ryan Haggerty-VP, JohnD Baker-Secy, Ralph Lucchetti, Ryan Gresham	Location:	Fire Station		

Woodbridge Fire District

Contact:	Chief Steve Butler	Address:	400 East Augusta Street Woodbridge, CA 95258	Phone:	369-1945
Website:	woodbridgefire.org			Email:	diana.tidwell@woodbridgefire.org
Software:	networkSolutions.com	SB 929:	1, 3, 5, 7	WCAG:	79%
Board:	David Duke-Pres, Thomas Alexander-VP, Diana Tidwell-Secy, Michael Manna, Richard Gerlack, Laurel Moore Jr	Meeting:	4th Wednesday of Month	Location:	Fire Station

Irrigation Districts

Banta-Carbona Irrigation District

Contact:	Margaret G. Howe	Address:	3514 West Lehman Road Tracy, CA 95304	Phone:	835-4670
Website:	banta-carbona.org			Email:	mhowe@inreach.com
Software:	getstreamline.com	SB 929:	-	WCAG:	73%
Board:	James M Thoming-Pres, Keith Robertson-VP, Glenn S Robertson, Annette Elissagaray, Margaret Howe-Secy	Meeting:	First Wed after the 10th of month	Location:	District Office

Byron-Bethany Irrigation District

Contact:	Rick Gilmore	Address:	7995 Bruns Road Byron, CA 94514	Phone:	835-0375
Website:	www.bbid.org			Email:	r.gilmore@bbid.org
Software:	not determined	SB 929:	5, 7	WCAG:	CNBT
Board:	Russel Kagehiro-Pres, Rick Gilmore-GM&Secy, Timothy Maggiore-VP, Larry Enos, Mark Maggiore, Charles J. Tuso, Thomas Pereira, Peter Alvarez	Meeting:		Location:	7995 Bruns Road, Byron, CA 94514

California Irrigation District

Contact:	Sandra Turner, Brekke RE, Karna Harrigfield, Esq.	Address:		Phone:	571-7235
Website:	none found		, CA	Email:	
Software:		SB 929:	---	WCAG:	
Board:	na	Meeting:	na	Location:	na

Lathrop Irrigation District

Contact:	Curtis A Bryant	Address:	PO Box 1397 Lathrop, CA 95330	Phone:	888-4799
Website:	lathropirrigation.com			Email:	cbryant@lathropirrigation.com
Software:	wix.com	SB 929:	-	WCAG:	78%
Board:	Scot A Moody-Pres, Ravi Kotecha, Michael Dell'osso	Meeting:	4th Wednesday of Month	Location:	1235 Academy Dr, Lathrop

Nagle Burk Irrigation District

Contact:	Joelle Smith	Address:	P.O. Box 1129 Tracy, CA 95376	Phone:	835-3232
Website:	none found			Email:	jsmith@mehlhaff-law.com
Software:		SB 929:	---	WCAG:	
Board:	John Vieira-Pres, Gregory Wright-VP, Robert Fagundes, Sue Ohundorf, Henry Tosta	Meeting:	1st Thursday of the month following the 3rd day of the month at 3:30pm	Location:	District Office 4600 S. Tracy Blvd, Ste 114, Tracy, CA 95377

South San Joaquin Irrigation District

Contact:	Mia S Brown	Address:	11011 E. Highway 120, Manteca, CA 95336	Phone:	249-4621
Website:	http://ssjid.com/		Manteca, CA 95336	Email:	mbrown@ssjid.com
Software:	not determined	SB 929:	5	WCAG:	88%
Board:	Robert Holmes-Pres, Mike Weststeyan-VP/Board Secy, Peter M Rietkerk- Assessor/Treasurer/Collector, Dave Kamper, John Holbrook, Ralph Roos, Bere Lindley	Meeting:	2nd & 4th Tuesday of Month	Location:	District Main Office

Woodbridge Irrigation District

Contact:	Anders Christensen	Address:	18750 North Lower Sacramento Rd P.O. Box 580 Woodbridge, CA 95258	Phone:	642-0796
Website:	sites.google.com/site/woodbridgeirrigationdistrict/			Email:	widirrigation@gmail.com
Software:	not determined	SB 929:	3, 5, 7	WCAG:	82%
Board:	William Stokes-Pres, Edward Lucchesi-VP, Andres Christensen- Secy	Meeting:	2nd Thursdays of Month	Location:	District Headquarters

Levee Districts

Lockeford Protection District #1

Contact:	Alexis Stevens	Address:	500 Capitol Mall, #1000 Sacramento, CA 95814	Phone:	(916)446-7979
Website:	none found			Email:	astevens@somachlaw.com
Software:		SB 929:	---	WCAG:	
Board:	Christopher Locke	Meeting:	none	Location:	n/a

Mosquito & Vector Control District

Contact:	Ed Lucchesi	Address:	7759 South Airport Way Stockton, CA 95206	Phone:	982-4675
Website:	sjmosquito.org			Email:	elucchesi@sjmosquito.org
Software:	mayaco.com	SB 929:	-	WCAG:	87%
Board:	Gary Haskin-Pres, Marc Warmerdam-VP, Prabhjot Singh- Secy, Jay Colombini, Jack Fiori, Francis Groen, Omar Khweiss, Gary Lambdin, Michael Manna, Richard Silverman, Steve Coldani	Meeting:	http://www.sjmosquito.org/About-Us/Calendar-of-Events	Location:	District Office

Port District

Contact:	Melanie Rodriguez	Address:	2201 West Washington Street P.O. Box 2089 Stockton, CA 95203	Phone:	946-0246
Website:	portofstockton.com			Email:	mrodriguez@stocktonport.com

Software:	not determined	SB 929:	5, 7	WCAG:	77%
Board:	Gary Christopherson-COB, R. Jay Allen-Vice Chair, Melanie Rodriguez-Secy	Meeting:	1st & 3rd Monday of Month	Location:	Port Admin Building

Reclamation Districts

Reclamation District #1 Union Island

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815 Stockton, CA 95202	Phone:	943-5551
Website:	none found	SB 929:	---	Email:	pamforbus@sbcglobal.net
Software:		Meeting:	As needed (1 Spring, 1 Fall)	WCAG:	
Board:	Paul Marchini-Chairman, Al Warren Hoslett-Secy, Pamela Forbus-Asst Secy, Vincent Marchini, Nicholas Mussi	Location:			District Office

Reclamation District #2 Union Island

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815 Stockton, CA 95202	Phone:	943-5551
Website:	none found	SB 929:	---	Email:	pamforbus@sbcglobal.net
Software:		Meeting:		WCAG:	
Board:	Robert K. Feguson-Chair, Al Warren Hoslett-Secy, Pamela Forbus-Asst Secy, Thomas Sarale, Louis Casale Jr	Location:			

Reclamation District #17 Mossdale

Contact:	Dante John Nomellini	Address:	P.O. Box 1461 (235 E Weber Avenue 95202) Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd17	SB 929:	6, 7	Email:	ngmplcs@pacbell.net
Software:	wix.com	Meeting:	As needed (1 Spring, 1 Fall)	WCAG:	92%
Board:	Michael Robinson-Pres, Dante Nomellini-Secy & Counsel, Donald Widmer, Zachary Reece	Location:			District Office

Reclamation District #38 Staten Island

Contact:	Angela Ortegon	Address:	P.O. Box 408 Walnut Grove , CA 95690	Phone:	(916)776-1531
Website:	none found	SB 929:	---	Email:	recdist@cfrstaten.com
Software:		Meeting:		WCAG:	
Board:		Location:			

Reclamation District #348 New Hope

Contact:	Alexis Stevens	Address:	500 Capitol Mall, #1000 Sacramento, CA 95814	Phone:	916 446-7979
Website:	rd348.org	SB 929:	4, 6	Email:	astevens@somachlaw.com
Software:	getstreamline.com	Meeting:	2nd Thursday of Month	WCAG:	87%
Board:	William Stokes-Pres, Jason Spaletta-VP, Alexis Stevens-Secy, Frank Olagaray	Location:			via teleconference

Reclamation District #403 Rough & Ready

Contact:	Andy Pinasco	Address:	P.O. Box 20 Stockton, CA 95201	Phone:	948-8200
Website:	none found	SB 929:	---	Email:	apinasco@neumiller.com
Software:		Meeting:		WCAG:	

Board:	Jason Cashman-Pres, Jeff Vine, Juan Villanueva, Diane Dias-Secy	Meeting:	Jan and June	Location:	Neumiller & Beardslee Law offices
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Reclamation District #404 Boggs Tract

Contact:	Dan Nomellini, Jr.	Address:	P.O. Box 1461	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd404		Stockton, CA 95201	Email:	dantejr@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Jason P Cashman-Pres, Dante Nomellini, Jr-Secy, Dr. Mel Lytle, R Gary Lambdin	Meeting:	as needed	Location:	District Office

Reclamation District #524 Middle Roberts Is

Contact:	Allison Cherry Lafferty	Address:	c/o Kroloff, Belcher, Smart, Perry & Christopherson	Phone:	478-2000
Website:	none found		7540 Shoreline Drive	Email:	alafferty@kroloff.com
Software:		SB 929:	---	WCAG:	
Board:	Mario Jaques-Chair, Rudy Mussi, Loren Ohm, Allison Lafferty-Secy	Meeting:	quarterly	Location:	Law Offices / Zoom

Reclamation District #544 Upper Roberts Is

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815	Phone:	943-5551
Website:	none found		Stockton, CA 95202	Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:	Jerry Robinson-Chair, Al Warren Hoslett-Secy, Pamela Forbus-Asst Secy, Joseph Ratto Jr., Michael Robinson	Meeting:	As needed (1 Spring, 1 Fall)	Location:	District Office

Reclamation District #548 Terminous

Contact:	Dan Nomellini Jr.	Address:	P.O. Box 1461	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd548		Stockton, CA 95201	Email:	dantejr@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	George Biagi Jr.-Pres, Dante Nomellini Jr-Secy, Joe Olagaray, Rob Kammerer	Meeting:	2nd Thursday of Month	Location:	District Office

Reclamation District #684 Lower Roberts Is

Contact:	Dante John Nomellini	Address:	P.O. Box 1461	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd684		Stockton, CA 95201	Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Kurt Sharp-Pres, Dante Nomellini Sr-Secy & Counsel, Jeff Lagorio, Stefan Giovannoni	Meeting:	3rd Tuesday of Month	Location:	District Office

Reclamation District #756 Bouldin Is

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite #815	Phone:	943-5551
Website:	bouldinland.org		Stockton, CA 95202	Email:	pamforbus@sbcglobal.net
Software:	not determined	SB 929:	-	WCAG:	91%
Board:	David A Forkel-Chair, Pamela Forbus-Secy, Randall Neudeck, Russell E Ryan	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #773 Fabian Tract

Contact:	Daniel J. Schroeder	Address:	P.O. Box 20 Stockton, CA 95201	Phone:	948-8200
Website:	none found			Email:	dschroeder@neumiller.com
Software:		SB 929:	---	WCAG:	
Board:	Joseph Bacchetti-Pres, Mark Bacchetti, Joe Enos, Daniel Schroeder-Secy	Meeting:	1st Tuesday of every month 9:00AM	Location:	Neumiller & Beardslee, 3121 W. March Lane, Suite 100, Stockton, CA 95219

Reclamation District #828 Weber Tract

Contact:	Daniel J. Schroeder	Address:	P.O. Box 20 Stockton, CA 95201	Phone:	948-8200
Website:	rd828.com			Email:	dschroeder@neumiller.com
Software:	mayaco.com	SB 929:	3	WCAG:	91%
Board:	Bill Mendelson-Pres, Daniel Schroeder-Secy, Debbie Provost, Paul Marsh	Meeting:	3rd Thursday of Every Jan, April, July & Oct	Location:	3121 W March Lane, #100, Stockton 95219

Reclamation District #1007 Pico & Nagle

Contact:	Robert Mehlhaff	Address:	4600 S. Tracy Blvd. Ste. 114 P.O. Box 1129 Tracy, CA 95378	Phone:	835-3232
Website:	none found			Email:	rmehlhaff@mehlhaff- law.com
Software:		SB 929:	---	WCAG:	
Board:		Meeting:		Location:	

Reclamation District #1608 Smith Tract

Contact:	Elvia Trujillo	Address:	P.O. Box 4857 Stockton, CA 95204	Phone:	498-8200
Website:	rd1608.com			Email:	etrujillo@neumiller.com
Software:	mayaco.com	SB 929:	3	WCAG:	91%
Board:	Michael Panzer-Pres, Elvia Trujillo- Secy, Brett Tholborn, Dan MacDonnell	Meeting:	1st Wednesday of Month	Location:	3121 W. March Lane #100, Stockton 95219

Reclamation District #1614 Smith Tract

Contact:	Rhonda L. Olmo	Address:	P.O. Box 4807 Stockton, CA 95204	Phone:	948-8200
Website:	rd1614.com			Email:	rolmo@neumiller.com
Software:	mayaco.com	SB 929:	-	WCAG:	91%
Board:	Kevin Kauffman-Pres, Christian Gaines-VP, Rhonda Olmo-Secy, Dominick Gulli	Meeting:	1st Monday of Month	Location:	3121 W. March Lane #100, Stockton 95219

Reclamation District #2023 Venice Island

Contact:	Brett Baker	Address:	P.O. Box 1461 Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2023			Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Philip J. DiNapoli-Pres, Brett Baker- Secy & Counsel, Dante Nomellini Sr,- Asst Secy & Counsel, Charles (Tom) Foscue	Meeting:	as needed by teleconference	Location:	

Reclamation District #2027 Mandeville Is

Contact:	Craig Watanabe	Address:	P.O. Box 248 Holt, CA 95234	Phone:	464-2959
Website:	reclamationdistrict.wixsite.com/rd2027			Email:	cwatanabe@ccrcfarms.com
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Anthony A Marnell II-Pres, Anthony A Marnell III-Secy, Meredith C Ellis	Meeting:	as needed	Location:	20750 W Mandeville Levy Rd, Stockton 95219

Reclamation District #2028 Bacon Island

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815 Stockton, CA 95202	Phone:	943-5551
Website:	baconisland.org			Email:	pamforbus@sbcglobal.net
Software:	not determined	SB 929:	-	WCAG:	91%
Board:	David A Forkel-Chair, Pamela Forbus-Secy, Randall Neudeck, Russell E Ryan	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #2029 Empire Tract

Contact:	Alan Coon	Address:	2575 Grand Canal Blvd., Ste 201 Stockton, CA 95202	Phone:	946-9675
Website:	none found			Email:	arcoons@arcoonslaw.com
Software:		SB 929:	---	WCAG:	
Board:	Mike Quartaroli, Chris Podesto, John Rocha	Meeting:	October	Location:	District Office

Reclamation District #2030 McDonald Island

Contact:	George Hartmann	Address:	3425 Brookside Road Ste A Stockton, CA 95219	Phone:	956-9940
Website:	none found			Email:	gvhlaw@gmail.com
Software:		SB 929:	---	WCAG:	
Board:	Dennis Gardemeyer-Chair, George Hartmann-Secy, James Paroli, Dan Tank	Meeting:		Location:	Clavius Club, McDonald Island, San Joaquin County

Reclamation District #2033 Brack Tract

Contact:	Ginger Hirohata	Address:	165 West Cleveland Street, Ste 1 Stockton, CA 95202	Phone:	465-9022
Website:	none found			Email:	
Software:		SB 929:	---	WCAG:	
Board:		Meeting:		Location:	

Reclamation District #2037 Rindge Tract

Contact:	Dan Nomellini, Jr.	Address:	P.O. Box 1461 Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2037			Email:	dantejr@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Jeffrey G. Klein-Pres, Douglass M Eberhardt II-Secy, Bradley L. Hellwig	Meeting:	as needed	Location:	District Office

Reclamation District #2038 Lower Jones Tract

Contact:	Dante John Nomellini	Address:	P.O. Box 1461 Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2038			Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Kevin Jones-Pres, Dante Nomellini Sr-Secy & Counsel, Henry Foppiano, Bernard teVelde	Meeting:	as needed	Location:	District Office

Reclamation District #2039 Upper Jones Tract

Contact:	Dante John Nomellini	Address:	P.O. Box 1461 Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2039			Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Pending-Pres, Dante Nomellini Sr-Secy & Counsel, Kurt Sharp, Kevin	Meeting:	as needed	Location:	District Office

Jones, James Barsoom, Gregory
Torlai, Bernard teVelde

Reclamation District #2040 Victoria Island

Contact:	Dante John Nomellini	Address:	P.O. Box 1461	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2040		Stockton, CA 95201	Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Pending-Pres, Eileen Nichols Christin-Secy, Jim Jerkovich, John Zech	Meeting:	as needed	Location:	District Office

Reclamation District #2041 Medford Island

Contact:	Dan Nomellini, Jr.	Address:	P.O. Box 1461	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2041		Stockton, CA 95201	Email:	dantejr@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Robert A Brocchini-Pres, Dante Nomellini Jr -Secy, Peter J Ottesen	Meeting:	as needed	Location:	District Office

Reclamation District #2042 Bishop Tract

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815	Phone:	943-5551
Website:	none found		Stockton, CA 95202	Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:	Karen Garrett-Chair, Carlo Thompson III-Secy, Rosie Ruppel, Ryan Thompson, Jorge Ramirez	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #2044 King Island

Contact:	Alan Coon	Address:	2575 Grand Canal Blvd., Ste 201	Phone:	946-9675
Website:	none found		Stockton, CA 95203	Email:	arcoons@arcoonlaw.com
Software:		SB 929:	---	WCAG:	
Board:	Andy Solari, Skip Foppiano, John Jackson	Meeting:	October	Location:	District Office

Reclamation District #2058 Pescadero District

Contact:	Francesca Gosner	Address:	3650 W. Canal Blvd.	Phone:	835-2293
Website:	pescaderord.specialdistrict.org		Tracy, CA 95304	Email:	RD2058@yahoo.com
Software:	getstreamline.com	SB 929:	4, 6	WCAG:	92%
Board:	Nat Bacchetti-Pres, Alexis Stevens-Secy, Richard Pellegrini, Greg Pombo	Meeting:	1st Wednesday of Month	Location:	District Office

Reclamation District #2062 Stewart Tract

Contact:	Susan Del Osso	Address:	73 Stewart Road	Phone:	879-7900
Website:	none found		Lathrop, CA 95330	Email:	sdelloso@cambaygroup.com
Software:		SB 929:	---	WCAG:	
Board:	Susan Del Osso-Chair, Ramon Batista, William Scott, Jeanne Zolezzi-Secy	Meeting:	July Annually	Location:	District Office

Reclamation District #2064 River Junction

Contact:	Alan Coon / Diane Dias	Address:	2575 Grand Canal Blvd., Ste 201	Phone:	946-9675
Website:	none found		Stockton, CA 95207	Email:	arcoons@arcoonlaw.com / ddias@arcoonlaw.com
Software:		SB 929:	---	WCAG:	

Board:	Mary Dutra, J.B.Wilson, John Van Till, Diane Dias-Secy	Meeting:	Jan and June	Location:	5129 E. Division Rd., Manteca, CA
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Reclamation District #2072 Woodward Island

Contact:	Dante John Nomellini	Address:	P.O. Box 1461 Stockton, CA 95201	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/rd2072			Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	Coleman Foley-Pres, Dante Nomellini Sr -Secy & Counsel, Kurt Sharp, Eddie Lucchesi Jr.	Meeting:	as needed	Location:	District Office

Reclamation District #2074 Sargent-Barnhart Tract

Contact:	Carolyn E Hartmann	Address:	3425 Brookside Road Ste A Stockton, CA 95219	Phone:	956-9940
Website:	none found			Email:	cehartmann@gmail.com
Software:		SB 929:	---	WCAG:	
Board:	Nelson Bahler-Chair, Carolyn E Hartmann-Secy, George Hartmann- Assy Secy, Robert Ripken, Tim Delaney	Meeting:		Location:	3425 Brookside Road, #A, Stockton 95219

Reclamation District #2075 McMullin Ranch

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815 Stockton, CA 95202	Phone:	943-5551
Website:	none found			Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:	Eddy Cardoza-Chair, Lauren Haworth-Vice Chair, Pamela Forbus- Secy, Brian Mizuno, Raymond M Quaresma, Tom Teicheira	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #2085 Kasson District

Contact:	Kathleen P Lockwood	Address:	5415 N Sperry Road Denair, CA 95316	Phone:	321-4282
Website:	none found			Email:	recdist2085@gmail.com
Software:		SB 929:	---	WCAG:	
Board:	Ralph Timan-Pres, Kathleen P Lockwood-Secy	Meeting:	quarterly	Location:	San Joaquin River Club, /South Kasson Rd, Tracy 95304

Reclamation District #2086 Canal Ranch

Contact:	Donald G. Lenz, Joan Wautier	Address:	11292 North Alpine Road Stockton, CA 95212	Phone:	948-0792
Website:	none found			Email:	jwautier@santomogroup.com , dlenz@santomogroup.com
Software:		SB 929:	---	WCAG:	
Board:	Donald G. Lenz-Pres, Jose Hernandez, Saul Ramirez-Secy	Meeting:	not given	Location:	11292 N. Alpine Rd. Stockton, CA 95212

Reclamation District #2089 Stark Tract

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815 Stockton, CA 95202	Phone:	943-5551
Website:	none found			Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:	Mario Jaques-Chair, Al Warren Hoslett-Secy, Pamela Forbus-Asst Secy, Chandler Jacques, Stanley Bettencourt	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #2094 Walthall

Contact:	V Albert Boyce	Address:	P.O. Box 1870	Phone:	239-4014
Website:	none found		Manteca, CA 95336	Email:	albertboyce@gmail.com
Software:		SB 929:	---	WCAG:	
Board:	Brian Mizuno-Chair, Albert Boyce-Secy, Pete Boyce	Meeting:	in field	Location:	

Reclamation District #2095 Paradise Junction

Contact:	Kathleen P. Lockwood	Address:	P.O. Box 2660	Phone:	321-4282
Website:	none found		Lodi, CA 95241	Email:	rd2095@yahoo.com
Software:		SB 929:	---	WCAG:	
Board:	Robert (Bob) Pombo-Pres, Kathleen P. Lockwood-Secy, Ron Machado, Ernie J. Pombo	Meeting:	quarterly	Location:	Pombo Real Estate Office

Reclamation District #2096 Wetherbee Lake

Contact:	Randy Barker / Karen Murr	Address:	PO Box 909	Phone:	401-6741 (909)224-0427
Website:	none found		Manteca, CA 95336	Email:	rec.dist2096@gmail.com
Software:		SB 929:	---	WCAG:	
Board:	Randy Barker-Pres, Stacey Cody, Armon Robeck, Paul Bunicki, Jay Murray, Karen Murray-Secy	Meeting:	2nd Sat of the month / General Mtg in November	Location:	Armon Robeck Residence 900 Wetherbee Ave, Manteca, CA 95337

Reclamation District #2107 Mossdale

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite 815	Phone:	943-5551
Website:	none found		Stockton, CA 95202	Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:	Robert Brown Jr - Chair, Al Warren Hoslett-Secy, Pamela Forbus-Asst Secy, Ramon Batista, Ron Dell'osso	Meeting:	1 Spring, 1 Fall	Location:	District Office

Reclamation District #2108 Tinsley Island

Contact:	Carolyn Hartman	Address:	3425 Brookside Rd. Ste A	Phone:	956-9940
Website:	none found		Stockton, CA 95219	Email:	gvhlaw@gmail.com
Software:		SB 929:	---	WCAG:	
Board:		Meeting:		Location:	

Reclamation District #2113 Fay Island

Contact:	Paul C Edwards	Address:	611 Middlefield Rd	Phone:	650-350-1555
Website:	none found		Redwood City, CA 94063	Email:	paul@edwards-partners.com
Software:		SB 929:	---	WCAG:	
Board:	Paul C Edwards-Pres, Cree C Edwards-Secy, William L Edwards	Meeting:	as needed	Location:	none given

Reclamation District #2114 Rio Blanco Tract

Contact:	Pamela Forbus	Address:	343 East Main Street, Suite #815	Phone:	943-5551
Website:	none found		STOCKTON, CA 95202	Email:	pamforbus@sbcglobal.net
Software:		SB 929:	---	WCAG:	
Board:		Meeting:		Location:	

Reclamation District #2115 Shima Tract

Contact:	Daniel J. Schroeder	Address:	P.O. Box 20	Phone:	948-8200
Website:	none found		Stockton, CA 95201	Email:	dschroeder@neumiller.com
Software:		SB 929:	---	WCAG:	

Board:	Daniel Schroeder-Secy, Justin Kelley, Tyler Kelley, John C Kelley Jr	Meeting:	1st Tues of each April & Oct	Location:	3121 W March Lane, #100, Stockton 95219
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Reclamation District #2118 Little Mandeville Island

Contact:	Andy Pinasco / Diane Dias	Address:	P.O. Box 20 Stockton, CA 95201	Phone:	948-8200
Website:	none found			Email:	apinasco@neumiller.com / ddias@neumiller.com
Software:		SB 929:	---	WCAG:	
Board:	Jason Katindoy, Jason Cashman, Jeffrey Wingfield, Diane Dias-Secy	Meeting:	January and July	Location:	3121 W March Lane, Stockton 95219

Reclamation District #2119 Wright-Elmwood Tract

Contact:	Daniel J. Schroeder	Address:	PO Box 20 Stockton, CA 95201	Phone:	948-8200
Website:	none found			Email:	dschroeder@neumiller.com
Software:		SB 929:	---	WCAG:	
Board:	Eugene Muzio-Pres, Alvin Cortopassi, Nelson Bahler, Daniel J. Schroeder-Secy	Meeting:	3rd Monday of April & Oct. 9:00AM	Location:	Office of Neumiller & Beardslee, 3121 W. March Ln., Ste 100, Stockton, CA 95219

Reclamation District #2126 Atlas Tract

Contact:	Jean Knight	Address:	P.O. Box 4776 Stockton, CA 95204	Phone:	470-7071
Website:	none found			Email:	jknight@neumiller.com
Software:		SB 929:	---	WCAG:	
Board:	Rosalinda Ruppel-Chair, Jean Knight-Secy, Karen Garrett, Jorge Ramirez	Meeting:	1 time each Jan, April, July and Oct	Location:	10100 Trinity Parkway, 5th floor, Stockton 95219

Resource Conservation District

San Joaquin County Resource Conservation District

Contact:	Richard Rodriguez	Address:	7585 S Longe Street, #100 Stockton, CA 95206	Phone:	472-4127
Website:	sjcrd.com			Email:	sjcrd@outlook.com
Software:	not determined	SB 929:	3, 5, 7	WCAG:	78%
Board:	Richard Rodriguez-Pres, Phil Balmat-VP, Jack Hamm-Tres, John Herrick, William Koster, Diego Olagaray, JohnThoming, Molly Watkins, Marden Wilbur	Meeting:	na	Location:	na

Sanitary Districts

Country Club Sanitary District

Contact:	Ginger Root	Address:	4330 North Pershing Ave, Ste B-1 Stockton, CA 95203	Phone:	956-3516
Website:	none found			Email:	ginger.root@att.net
Software:		SB 929:	---	WCAG:	
Board:	John Dalrymple-Pres, Kevin Huff-VP, James J Hoblitzell IV, Jim Larson, Spencer Tracy, Ginger Root-Clerk	Meeting:	3rd Monday of the Month	Location:	4330 N Pershing, Suite B1, Stockton 95207

Woodbridge Sanitary District

Contact:	Felix Valdez / Lily Mora	Address:	19720 Benedict Drive	Phone:	368-0900
Website:	woodbridgesd.specialdistrict.org		Woodbridge, CA 95258	Email:	woodbridgesanitary@woodbridgesd.com / imora@woodbridgesd.com
Software:	getstreamline.com	SB 929:	4, 6	WCAG:	87%
Board:	Douglas Colucci, Larry Norvall, Mary Avanti, Terry Welss-Brown, Patrick Piccardo, Lily Mora-Secy	Meeting:	2nd Wed of the month	Location:	Woodbridge Fire Station

Storm Drainage and Maintenance District

Dos Reis Storm Water District

Contact:	Samantha Menor	Address:	525 West Dos Reis Road	Phone:	
Website:	none found		Lathrop, CA 95330	Email:	
Software:		SB 929:	---	WCAG:	
Board:		Meeting:		Location:	

Water Agencies

Central Delta Water Agency

Contact:	Dante Nomellini Sr	Address:	235 East Weber Avenue	Phone:	465-5883
Website:	reclamationdistrict.wixsite.com/cdwa		P.O. Box 1461	Email:	ngmplcs@pacbell.net
Software:	wix.com	SB 929:	4, 6, 7	WCAG:	92%
Board:	George Biagi Jr.-Pres, Dante Nomellini Sr-Mgr & Co-Counsel, Rudy Mussi, Eddie Zuckerman	Meeting:	2nd Tuesday of Month	Location:	District Office

South Delta Water Agency

Contact:	John Herrick	Address:	1806 W. Kettleman Ln., Suite L,	Phone:	663-9148
Website:	southdeltawater.org		Lodi, CA 95242	Email:	jherrlaw@aol.com
Software:	not determined	SB 929:	4, 6	WCAG:	83%
Board:	Jerry Robinsonn-Chair, Mary Hildebrand-Vice Chair, Natalino Bacchetti-Secy, Paul Marchini, Jack Alvarez	Meeting:	none	Location:	3650 W Canal Blvd, Tracy 95304

Water Conservation Districts

Central San Joaquin Water Conservation District

Contact:	Reid W. Roberts	Address:	11 S. San Joaquin St, Ste 306	Phone:	466-7952
Website:	www.csjwcd.com		Stockton, CA 95202	Email:	none given
Software:	wordpress.com	SB 929:	3, 5, 7	WCAG:	92%
Board:	Grant Thompson-Pres, Anthony Chiappe, Richard Wagner, Richard	Meeting:	1st and/or 3rd Thursday of the month	Location:	Collegeville Fire Station

Velsdtra, Eugene Caffese, James
Nilsson-VP

North San Joaquin Water Conservation District

Contact:	Shasta Burns	Address:	P.O. Box E 318 East Kettleman Lane Lodi, CA 95240 Victor, CA 95253	Phone:	712-1693
Website:	nsjgroundwater.org	SB 929:	3, 5, 7	Email:	nsjwcd@outlook.com
Software:	wordpress.com	Meeting:	Last Monday of the Month	WCAG:	78%
Board:	Joe Valente, Tom Flinn, Charlie Starr, Dave Simpson, Marden Wilbur	Location:	Zoom		

Water Districts

Stockton East Water District

Contact:	Scot A. Moody	Address:	6767 East Main Street P.O. Box 5157 Stockton, CA 95205	Phone:	948-0333
Website:	sewd.net	SB 929:	3, 5	Email:	smoody@sewd.net
Software:	not determined	Meeting:	Every Tuesday @12:30	WCAG:	89%
Board:	Div 1 Richard Atkins-VP, Div 2 Andrew Watkins-Pres, Div 3 Alvin Cortopassi-Dir, Div 4 Melvin Panizza- Dir, Div 5 Paul Sanguinetti-Dir, Div 6 Lara Lee McGaughey-Dir, Div 7 Thomas McGurk-Dir, Scot Moody- Secy	Location:	6767 E Main St Stockton 95215		

Linden County Water District

Contact:	Barbara Kascht	Address:	18243 East Highway 26 P.O. Box 595 Linden , CA 95236	Phone:	887-3216
Website:	lindencwd.com	SB 929:	-	Email:	bklindencwd@verizon.net
Software:		Meeting:	3rd Thursday of the Month	WCAG:	87%
Board:	David Fletcher-Pres, Lawrence Knapp-VP, Barbara Kascht-Secy, Myron Blanton, Elaine Reed, Steven M Lagorio	Location:	18243 E Highway 26, Linden 95236		

Oakwood Lake Water District

Contact:	District Engineer	Address:	P.O. Box 77980 Stockton, CA 95267	Phone:	(925)570-8830
Website:	www.oakwoodlakewater.com	SB 929:	5, 7	Email:	bert.michalczyk@gmail.com
Software:	mayaco.com	Meeting:	4th Tues of Each Month 7:00PM	WCAG:	92%
Board:	Eugene Oliver-Pres, Nelson Bahler- VP, Timothy Smith, Steve Marino, Glen Campi	Location:	Oakwood Shores Clubhouse 1699 Bella Lago Way, Manteca, Ca 95337		

Districts Mostly in Other Counties

Reclamation District #2101 Blewett

Contact:	James Coddington	Address:	6130 Huntingdale Circle Stockton, CA 95219	Phone:	477-2156
Website:	none found	SB 929:	---	Email:	
Software:		Meeting:		WCAG:	
Board:				Location:	

Del Puerto Water District

Contact:	William Harrison	Address:	P.O. Box 1596	Phone:	892-4470
Website:	delpuertowd.org		Patterson, CA 95363	Email:	
Software:	getstreamline.com	SB 929:	6	WCAG:	92%
Board:		Meeting:		Location:	

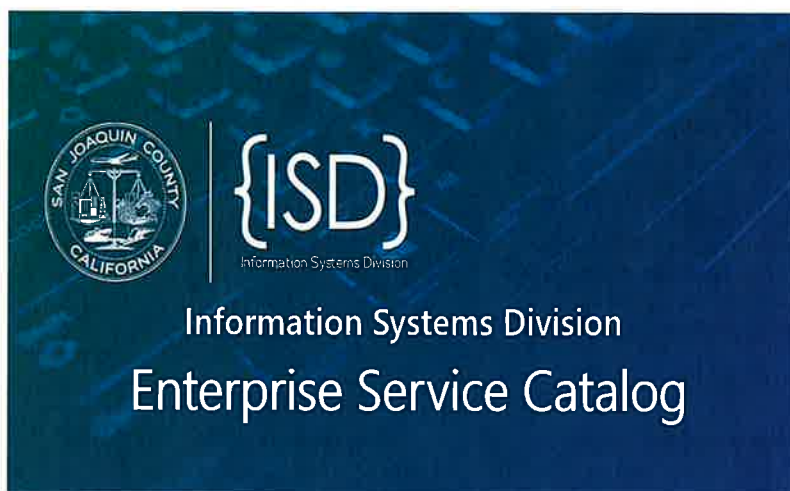
Oakdale Irrigation District

Contact:	Steve Knell	Address:	1205 East F Street	Phone:	847-0341
Website:	www.oakdaleirrigation.com/		Oakdale, CA 95361	Email:	info@oakdaleirrigation.com
Software:	getstreamline.com	SB 929:	6	WCAG:	87%
Board:	Tom Orvis-Pres, Brad DeBoer-VP, Sharon Cisneros-Treas, Steve Knell- Secy, Linda Santos, Ed Tobias, Herman Doornenbal	Meeting:	1 Tuesday of Month	Location:	District Office

West Stanislaus Irrigation District

Contact:	Lisa Lea	Address:	P.O. Box 37	Phone:	894-3091
Website:	weststanislausid.org		Westley, CA 95387	Email:	wsidoffice@weststanislausid.org
Software:	not determined	SB 929:	4, 6	WCAG:	85%
Board:	Div 1 Bobby Yamamoto-Dir, Div 2 James Cox-VP, Div 3 Justin Goubert- Dir, Div 4 Kenneth Bays-Dir, Div 5 Leroy DelDon III-BoardPres, Robert Pierce-Secy Treas	Meeting:	Tuesday of the Second Full Week of each Month	Location:	8598 Kern St, Welsey 95387

Appendix B: SJ-IS Enterprise Service Catalog



Service Name	Description	Features	Category
Remote access	Access business resources from offsite locations	Access to County resources (e.g. applications, shared drives, printers) from offsite locations	Accounts & access
Business Applications Access	Manage account access for business applications	- Create, modify, and delete business systems accounts - Grant role-based access to business systems - Change account names - Password reset	Accounts & access
User ID & access	Provide employees with what they need to access County resources located on their desktop	- Create, modify, and delete user account access (County ID, network, and email) - Change account name - Password reset	Accounts & access
Homeland Security Grant	Administer the Homeland Security Grant for County	- Coordinate homeland Security Grant Activity with FEMA and California Office of Emergency Services - Coordinate and conduct meetings for the Local Approval Authority - Facilitate Project Selection process for Homeland Security Funds - Participate in Grant Audits	Administration
County IT Standards	Develop and maintain County IT Purchasing Standards	- Develop IT Standards for IT equipment and software for the County - Review and approve any deviations from the defined standards	Administration

Office Automation Program	Administer the Office Automation Program for the County	- Administer the Office Automation program and budget for the County - Process annual orders for IT equipment eligible for replacement under the program.	Administration
Staff Augmentation	Provide staff augmentation to Departments	Provide ISD staff to Departments for Staff Augmentation based on availability	Administration
Web conferencing	Employees can host or join virtual meetings on their desktops or laptops either remotely or on-site	- MS Teams / Webex / Zoom - Conference phones available upon request - Access to conference meetings (either on- or offsite)	Collaboration
Audio conferencing	Employees can host or join meetings on their telephones either remotely or onsite	- PC, Desk Phone or Conference Room Phones via MS Teams - Access to conference meetings (either on- or offsite)	Collaboration
Video conferencing	Users can interact via webcam with people both within and outside the organization	- Video meetings with multiple parties or one-on-one - Video equipment in specific meeting rooms	Collaboration
Email	Written communication	- Inbox - Calendar - Resource scheduling (meeting rooms) - Access to shared mailboxes - Unlimit on mailbox size - Common Global Address book/External contacts - Spam filtering, virus protection - Archiving and retrieval of older emails - Web/browser access to email - Mass email/notifications (emergency notification, surveys, reporting) - Setting up a distribution list - Setting up email access on mobile devices - eDiscovery for CPRA / Litigation	Communications
VoIP Telephone	Voice communication	- Desk phone - Teleconference phones (meeting rooms) - Voicemail (including recovering deleted voicemails) - Team line (a call rings multiple phones) - Team line (a call rings according to a calling tree) - Call Center Application - Employee directory - Caller ID - Call history - Call forwarding - Conference calling	Communications

Mobile devices	Manage company-provided mobile devices	• County provided devices • Install applications for business use • County negotiated plan • Upgrades and replacements • Assist with active sync • Training, application setup, and maintenance • Mobile Device Management Security (MDM)	Communications
MS Teams Chat	Instant messaging between employees	• Install MS Teams • Setup accounts • Enable group messaging • Collaboration	Communications
Radio Communications	P25 Two way radio communications and Microwave connectivity	• Countywide capability for Public Safety and First Responder communications (Fire/Life/Safety) • Local Government (Public Works, Public Health, Environmental Health) • Microwave Connectivity between geographic locations • Radio Frequency management with FCC • Maintain Radio Inventory and replacement program • Construct and maintain radio tower sites • Develop and manage MOUs between the County and Federal/State and Municipal agencies	Communications
Internet	Access online content (ethernet or wireless)	• Access to external websites • Certain websites may be blocked/restricted by default • Request to unblock sites	Connectivity
Local Area Network (LAN)	Provide Network connectivity within a County facility	• Access to services and systems for County departments in their office space • Design/Manage data network for office space • Design/Manage wireless connectivity within County offices • Maintain data cabling infrastructure for County offices	Connectivity
Wide Area Network (WAN)	Provide connectivity between facilities	• Access to services and systems across geographic locations for County departments • Design/Manage data circuits between locations • Design/Manage wireless connectivity between County locations	Connectivity
Wi-Fi Access	Wi-Fi access for employees to County network	• Provide Wi-Fi access to County systems and services to employees • Provide network security for Wi-Fi network • Design and deploy Wi-Fi hardware and infrastructure in County Facilities	Connectivity

		Maintain and support Wi-Fi network	
Guest Wi-Fi	Non-employees can access the internet onsite	- Access to wireless internet for non-employees - Restricted access	Connectivity
Corporate application training	Develop training based on users' roles	- Business applications - E-learning courses	Consulting
Desktop application training	Provides training for general desktop applications	- Desktop software training - Desktop hardware training (e.g. headset, multi monitor, equipment and devices, printer setup)	Consulting
IT training consultation	Provides training for IT staff	- Training for IT Staff - Staff Development	Consulting
Project Management Office	Management of IT Projects to ensure projects delivery desired results within budgeted costs and timeframes	- Vendor Management - Develop/review and manage IT RFI/RFP process - Track project progress (timelines/cost/deliverables) - Provide status reports to executive management - Assign Project Managers to projects - Participate in Project Selection process	Consulting
RFP reviews	Technical needs assessment for project proposals	- Evaluate different proposals and recommend the best option - Participate in RFI/RFP review and selections process	Consulting

Information Security Policy	Develop, maintain and recommend Information Security Policy	- Maintain Information Security Policy for County - Update Policy to remain current with regulations and best practices	Cybersecurity
Information Security Meeting	Conduct regular Information Security Meeting	- Conduct monthly meeting of the Information Security Committee - Update membership of Information Security Committee	Cybersecurity
Investigate Security Incidents	Conduct forensic investigations of	- Investigate incidents of information security violations within the County. - Ensure equipment and information is being used as authorized and approved	Cybersecurity

	Information security incidents	Report investigative findings to appropriate management	
Information Security Training	Provide Information Security Training	- Provide information security training to new employees - Provide ongoing annual ongoing information security training to County staff. - Ensure compliance with training requirements	Cybersecurity
Hardware provisioning	Supply employees with necessary hardware	- Provide desktop or laptop hardware - Procurement, installation, and configuration of hardware - Upgrading hardware - Peripheral devices - Equipment loaning (e.g. conference room projectors) - Repair hardware - Hardware return and disposal	Desktop, equipment, & software
Software provisioning	Supply employees with necessary, up-to-date software	- Request non-standard software - Procure/order new software - Install and upgrade software	Desktop, equipment, & software
Software support	Helping employees troubleshoot application errors or malfunctions	- Remote application support - Onsite application support - Computer remote control	Desktop, equipment, & software
Relocation Services	Relocate devices from one location to another	- Sending devices to new locations - Coordinating with those involved with the move	Desktop, equipment, & software
Software Development	Provide software development services to County departments	- Provide software development resources for web development, mobile applications, custom applications, interface development, etc - Build custom applications, web pages, reports, etc for County Departments	Development
Cloud Services	Provide private cloud services to County departments	- Provide compute and storage resources - Ensure enough capacity is available on cloud platform - Provision storage and server resources as requested by departments	Operations
Data Protection and Recovery	Provide data backup and recovery services	- Provide Data Backup and Recovery services to County Departments. - Validate data backups are valid and secure	Operations

Disaster Recover / Business Continuity	Disaster Recovery and Business Continuity process and technology	• Maintain County's IT Disaster Recovery and Business Continuity Plans • Regularly Test and validate plans • Maintain the County Disaster Recovery Site • Ensure County's mission critical systems are included in the Disaster Recovery/Business Continuity Plans • Review and update plans to remain current	Operations
Audio/Visual	Maintain the County's A/V Systems	• Support and maintain the Board Chamber A/V system • Maintain the A/V systems in Conference Rooms	Operations
Service desk	Resolve issues and provide support for end users	• Phone, email, and remote desktop support • User access requests, password resets • Troubleshooting	Help & support
Desk-side support	In-person support for individual business users regarding end-user technology	• Onsite support for desktop and peripheral hardware, desktop software	Help & support
After-hours support	IT support outside of regular office hours for critical services	• Emergency support regarding critical business applications and/or network failure • Manage additional costs associated with after-hours support	Help & support
Software Support	Provide software support for County applications	• Provide support for PeopleSoft Financials and Human Resources Systems • Support the County's Oracle Budgeting System • Support the County's Law & Justice applications • Provide support for Oracle and Microsoft Databases • Support server and desktop software	Help & support
Hardware Support	Provide hardware support for network/server/PC devices	• Provide hardware support for County network, server and PC devices. • Provide hardware support for communications devices included Wi-Fi and radios.	Help & Support
Data Center	Provide Data Center resources	• Provide space and resources in the County's datacenter. • Provision server, storage, network, and security resources.	Help & Support

